PATIENT RIGHTS
Trident Ambulatory Surgery Center would like to assure you of your rights and responsibilities as a patient. You have the right to:
- Considerate, respectful & dignified care provided in a safe environment, free from all forms of abuse, neglect, harassment and/or exploitation.
- Personal & informal privacy, within the law.
- Information presented in a manner and form that you understand. You or an individual designated by you or a legally authorized person, have the right to be informed about your condition and the recommended procedures to be performed so that you can make the decision whether or not to undergo the procedure knowing the risks, benefits and alternatives. You also have the right to ask questions.
- Appropriate assessment & management of pain.
- The opportunity to participate in decisions involving your health care, unless contraindicated by concerns of your health.
- Impartial access to treatment regardless of age, race, color, gender, handicap or disability, religion, ancestry, citizenship, pregnancy, sexual orientation, gender identity or expression, national origin, medical condition, marital status, veteran status, payment source or ability, or any other basis prohibited by federal, state or local law.
- Be able to participate or refuse to participate in any research without risk of compromising your right to access care, treatment and/or services.
- Know the identity & professional status of individuals providing service.
- Request a change in providers of care if other qualified providers are available.
- Request information on the financial aspects of provided services and after hour care provisions.
- To be allowed visitors if there is no clinical restrictions or limitations. The patient has a right to refuse visitors.

PATIENT COMPLAINT OR GRIEVANCE
The Center will promptly review, investigate & resolve any patient grievances or complaints in a timely manner. If you feel you may have an issue, please contact the surgery center directly and ask to speak with the Risk Manager or Administrator: (843) 797-8992.

Department of Health and Environmental Control
Division of Health Licensing
2600 Bull Street
Columbia, S.C. 29201
803-545-4370  http://www.scdhec.gov

Composite State Board of Medical Examiners
Synergy Business Park- Kingston Bldg
110 Centerview Drive Suite 202
Columbia, S.C. 29201
803-896-5400  www.llr.state.sc.us/POL/Medical
All Medicare beneficiaries may also file a complaint or grievance with the Medicare Beneficiary Ombudsman. Call 1-800-633-4227 or visit the webpage at www.cms.hhs.gov/center/ombudsman.asp

ADVANCED DIRECTIVE
The Center is not an acute care facility; therefore regardless of the contents of any advanced directive or instructions from a healthcare surrogate or attorney, if an adverse event occurs during your treatment, we will initiate resuscitative or any other stabilizing measures & transfer you to an acute care setting for further evaluation. Your agreement with this policy does not revoke or invalidate any current health care directives or health care power of attorney. If you have an advanced directive, it is your responsibility to inform us of detailed information and provide a copy to our center on the day of the procedure.

DISCLOSURE OF PHYSICIAN OWNERSHIP
Your physician, as well as others, may have a financial interest or ownership in the surgery center. Upon registration, you will be given an opportunity to review the list of all physician investors.
☐ Your physician does not have a financial interest/ownership in the surgery center.
☐ Your physician does have a financial interest/ownership in the surgery center.

PRIVACY & CONFIDENTIALITY
The Center complies with federal HIPAA (Health Insurance Portability & Accountability Act) regulations to maintain the privacy of your health information.

PATIENT RESPONSIBILITIES
You are responsible for:
- Providing accurate complete information regarding your present health status (including past & present medications), past medical history, & for reporting any unexpected changes to the appropriate practitioner(s).
- Following the treatment plan recommended by the primary practitioner.
- Following the rules & regulations of the facility affecting patient care & conduct.
- In the case of a pediatric patient, a parent or guardian is to remain in the facility for the duration of the patient’s stay in the facility.
- Being considerate & respectful of the rights of other patients & facility personnel.
- Providing a responsible adult to stay at the Center for the duration of your stay, transport you home after surgery. In addition an adult to be responsible for you at home for the first 24 hours after surgery/anesthesia.
- Indicating whether you clearly understand a contemplated course of action & what is expected of you.
- Your actions if you refuse treatment, leave the facility against the advice of the practitioner and/or do not follow the practitioner’s instructions relating to care.
- Assuring financial obligations of your health care are fulfilled as expediently as possible.

CONSULTATION
The patient, at his/her own request & expense, has the right to consult with a specialist.

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