PATIENT RIGHTS NOTIFICATION:

Each patient at the center will be notified of their rights in the following manner:

- A written notice provided in advance of the day of their surgery in a language and manner the patient understands.
- A verbal notice provided in advance of the day of their surgery in a language and manner the patient understands.
- A posted notice visible by patients and families waiting for treatment.

RIGHTS OF PATIENTS

- Patients have the right to considerate and respectful care.
- Patients have the right to appropriate assessment and management of pain.
- Patients have the right to obtain from their physician complete and current information regarding diagnosis, treatment and prognosis, and to participate in care decisions.
- Patients have the right to receive from their physician information necessary to give informed consent prior to the start of any procedure and/or treatment.
- Patients have the right to refuse treatment to the extend permitted by law and to be informed of the medical consequences of such action.
- Patients have the right to every consideration of privacy concerning their own medical care program.
- Patients have the right to expect that all communication and records pertaining to their care be treated as confidential.
- Patients have the right to expect that within its capacity a hospital / surgical center must make reasonable response to the request of a patient for services.
- Patients have the right to obtain information as to any relationship between the surgical center and other health care and educational institutions insofar as patient care is concerned.
- Patients have the right to be advised if the surgical center proposes to engage in or perform human experimentation affecting their care or treatment and to refuse to participate in such research projects.
- Patients have the right to expect reasonable continuity of care and that clinical decision-making is without regard to business relationship with other providers.
- Patients have the right to examine and receive an explanation of their surgical center bill regardless of source of payment. Billing questions or complaints may be directed to 323-2061.
- Patients have the right to know what surgical center rules and regulations apply to their conduct as a patient.
- Patients have the right to formulate advance directives and to appoint a surrogate healthcare decision maker.
- Patients (or their surrogates) have the right to participate in the consideration of ethical issues that may arise in the course of patient care.

PATIENT RESPONSIBILITIES

- Patients have the responsibility to provide, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to their health.
- Patients have the responsibility to follow the treatment plan recommended by the practitioner primarily responsible for their care. This may include following the instructions of nurses and allied health personnel as they carry out the coordinated plan of care and implement the responsible practitioner’s orders, and as they enforce the applicable surgical center rules and regulations.
• Patients are responsible for their actions if they refuse treatment or do not follow the practitioner’s instructions.
• Patients are responsible to be knowledgeable about their health plans and for assuring that the financial obligations of their health care are fulfilled as promptly as possible.
• Patients are responsible for following surgical center rules and regulations affecting patient care and conduct.
• Patients are responsible for being considerate of the rights of other patients and surgical personnel, and for assisting in the control of noise, smoking, and number of visitors. Patients are responsible for being respectful of the property of other persons and of the hospital.

PATIENT GUARDIAN

The patient’s guardian, next of kin, or legally authorized responsible person has the right to exercise the rights delineated on the patient’s behalf, to the extent permitted by law, if the patient:

• has been adjudicated incompetent in accordance with the law.
• has designated a legal representative to act on their behalf.
• is a minor.