Rights of Patients

1. Exercise these rights without regard to sex or cultural, economic, educational, or religious background or the source of payment for your care.
2. Considerate and respectful care.
3. Knowledge of the name of the physician who has primary responsibility for coordinating your care and the names and professional relationship of other physicians who will see you.
4. Receive information from your physician about your illness, your course of treatment and prospects for recovery in terms that you can understand.
5. Receive as much information about any proposed treatment or procedure as you may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate course(s) of treatment or non-treatment and the risks involved in each and to know the name of the person who will carry out the procedure or treatment. Section 70707, Title 22
7. Participate actively in decisions regarding your medical care. To the extent permitted by law, this includes the right to refuse treatment, Section 70707, Title 22
8. Full consideration of privacy concerning your medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual.
9. Confidential treatment of all communications and records pertaining to your care and your stay in the hospital. Your written permission shall be obtained before the medical records can be made available to anyone not directly concerned with your care.
10. Reasonable responses to any reasonable request you made for service.*
11. Leave the facility even against the advice of your physician.
12. Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician providing the care.
13. Be advised if the facility personal physician proposed to engage in or perform human experimentation affecting your care or treatment. The patient has the right to refuse to participate in such research projects.
14. Be informed by your physician or a delegate of your physician of your continuing health care requirements following your discharge from the hospital.
15. Examine and receive an explanation of your bill regardless of source of payment
16. Know which hospital rules and policies apply to your conduct as a patient.
17. Have all patient’s rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
18. Designate visitors of you’re choosing, if the patient has decision-making capacity, whether or not the visitor is related by blood or marriage, unless:
   a) No visitors are allowed.
   b) The facility reasonably determines that the presence of a particular visitor would endanger the health, facility, staff or other visitors, or would significantly disrupt the operations of the facility.
   c) The patient has indicated to the health facility staff the patient no longer wants this person to visit.
19. Have the patient’s wishes considered for purposes of determining who may visit if the patient lacks decision-making capacity and to have the method of that consideration disclosed in the facility policy on visitation. At a minimum, the facility shall include any person living in the household.
20. This section may not be construed to prohibit a health facility from otherwise establishing reasonable restrictions upon visitation and number of visitors.

*Title 22, California Administrative Code, Section 70707
* This does not apply to persons detained or committed to a health facility pursuant to Articles 1, 1.5, 4 of Chapter 2, Part 1, Division (Lanterman-Petris-Short Act
Patient Responsibilities

As a patient, you have the following responsibilities:

1. A responsibility to actively participate in decisions regarding your health care.
2. A responsibility to be as accurate and complete as possible when you are asked for information about your medical history.
3. A responsibility to be honest and direct about everything that happens to you as a patient.
4. A responsibility to let your doctor or nurse know if you are concerned about a treatment, or if you feel you cannot or will not follow a certain treatment plan.
5. A responsibility to notify a doctor or nurse at once if you notice or think you notice a change in your health.
6. A responsibility to notify your doctor or nurse at once if you have any concerns about your hospital care.
7. A responsibility to follow your doctor’s advice and to let your doctor determine your level of activity, diet and health care requirements.
8. A responsibility to act promptly for clarification if you do not understand what is asked of you, or why it is asked.
9. A responsibility to be considerate of other patients. (Noise and smoking can be irritating to other patients.)
10. A responsibility to use facility property and equipment only for the intended use.
11. A responsibility to examine your bill and make arrangements for payment.
12. As a patient at this facility, we expect that you will ask your doctor or nurse what to expect regarding pain and pain management; discuss pain relief options with your doctor or nurse; work with your doctor and nurse to develop a pain management plan; ask for pain relief when the pain first begins; help your doctor and nurse assess you pain; tell your doctor or nurse if your pain is not relieved; and tell your doctor or nurse about any worries you have about taking pain medication.