The Governing Board, Medical Staff and each employee at Park Place Surgical Hospital is committed to providing excellent care. Because it is our policy to respect your individuality and your dignity; it has long been our sincere intention to provide you with the considerations listed below:

- You or your designated representative, has the right to be informed of the patient’s rights and responsibilities in advance of furnishing or discontinuing patient care.
- You or your designated representative has the right to express concerns regarding your hospital stay and have them addressed quickly and respectfully. If the staff is unable to resolve your concerns, you are encouraged to contact the Administrator or Director of Nursing at 337-237-8119 so that an investigation can be conducted. If you wish to contact an outside agency, you may do so by contacting someone at Department of Health and Hospitals (DHH), Health Standards Section, PO Box 3767, Baton Rouge, La 70821 or call (866) 280-7737.
- You have the right to have a family member, chosen representative and/or his/her own physician notified promptly of admission to the hospital.
- You have the right to receive treatment and medical services without discrimination based on race, age, religion, national origin, sex, sexual preferences, handicap, diagnosis, ability to pay or source of payment.
- You have the right to be treated with consideration, respect and recognition of their individuality, including the need for privacy in treatment.
- You have the right to be informed of the names and functions of all physicians and other health care professionals who are providing direct care to the patient. These people shall identify themselves by introduction and/or by wearing a name tag.
- You have the right to receive, as soon as possible, the services of a translator or interpreter to facilitate communication between the patient and the hospital’s health care personnel.
- You have the right to participate in the development and implementation of your plan of care to include discharge planning needs and pain management.
- You or your representative (as allowed by state law) has the right to make informed decisions regarding his or her care.
- You have the right to be informed of his/her health status, being involved in care planning and treatment, and being able to request or refuse treatment. This right must not be construed as a mechanism to demand the provision of treatment or services deemed medically unnecessary or inappropriate.
- You have the right to be included in experimental research only when he or she gives informed, written consent to such participation, or when a guardian provides such consent for an incompetent patient in accordance with appropriate laws and regulations. You may refuse to participate in experimental research, including the investigations of new drugs and medical devices.
- You have the right to be informed if the hospital has authorized other healthcare and/or educational institutions to participate in your treatment. You have the right to know the identity and function of these institutions, to refuse/to allow their participation in your treatment.
- You have the right to formulate advance directives.
- You have the right to the medical care indicated for your problem and within the scope of services of Park Place Surgical Hospital. If Park Place Surgical Hospital is unable to provide the care required or medically necessary, you may be transferred to the facility of your choice.
- You have the right to be informed by the attending physician and other providers of health care services about any continuing health care requirements after his/her discharge from the hospital. The patient shall also have the right to receive assistance from the physician and appropriate hospital staff in arranging for required follow-up care after discharge.
- You have the right to have your medical records kept confidential.
- You have the right to access information contained in your medical record within a reasonable time frame.
- You have the right to be free from all forms of abuse and harassment.
- You have the right to receive care in a safe setting.
- You have the right to examine and receive an explanation of your hospital bill regardless of source of payment, and may receive upon request, information relating to financial assistance available through the hospital.
- You have the right to personal privacy.
- You have the right to know whether your physician(s) have a financial interest in this facility
- You have the right to be free from restraints of any form that are not medically necessary or are used as a means of coercion, discipline, convenience or retaliation by staff
- You have the right to be informed of his/her responsibility to comply with hospital rules, cooperate in the patient’s own treatment, provide a complete and accurate medical history, be respectful of other patients, staff and property, and provide required information regarding payment of charges
- You have the right, subject to your consent, to receive the visitors whom you designate, including, but not limited to, a spouse, a domestic partner (including a same-sex domestic partner), another family member, or a friend. You have the right to withdraw or deny such consent at any time. You will be informed by Park Place Surgical Hospital if visitation must be limited when it is clinically necessary or reasonable to restrict or limit visitors
- You will be asked to give informed written consent for the provision of medical and/or surgical care (except in medical emergencies). The consent shall include an explanation of risks, benefits, and alternatives for high-risk procedures, sedation, and participation in research projects, as defined by the medical staff and State law
- Except in emergencies, the patient may be transferred to another facility only when a full explanation of the reason for transfer, provisions for continuing care and acceptance by the receiving institution

While you are a patient at Park Place Surgical Hospital, in order to facilitate your care, you have responsibilities to do the following:
- As a patient you have the right to be informed of his/her responsibility to comply with hospital rules
- As a patient you have the responsibility to cooperate in your own treatment
- As a patient you have the responsibility to provide complete and accurate medical history
- As a patient you have the responsibility to be respectful of other patients, staff and property
- As a patient you have the responsibility to provide required information regarding payment of charges
- As a patient you have the responsibility to provide staff with available documents relating to your health, such as advance directives, care decisions, and living wills

Park Place Surgical Hospital is interested in your well being. If you have questions, concerns, suggestions, or unmet needs, you have the right to discuss this with your doctor, nurse, Director of Nursing or the Administrator. You may contact any of these individuals by calling the hospital 337-237-8119. You may also write a letter to the Administrator, 901 Wilson St., Lafayette, La. 70503. All correspondence will receive prompt and personal attention, is confidential and will not affect future care.