Surgey Center Pre-Procedure Information Packet

The physicians and staff associated with Tuscan Surgery Center at Las Colinas (formerly Texas Digestive Disease Center) are pleased you have chosen to have your upcoming procedure performed in our facility. Our goal is for all our patients to be informed in advance of surgery center policies and what to expect the day of your procedure. We encourage you to review these materials fully and let us or your physician know of any questions or concerns you may have.

Our Vision

Our vision is to create a Digestive Disease Center of Excellence providing our community a single point of access to state of the art digestive disease services. Tuscan Surgery Center at Las Colinas offers care delivered in an efficient and respectful setting. Tuscan Surgery Center at Las Colinas enables innovation and depth of service through the physicians affiliated with the center.

Our Mission

Our Mission is to provide first-class surgical services for the local community in a safe, comfortable and welcoming environment; one in which we would be happy to treat our own families.

Licensing and Accreditation:

Licensing and accreditation: The ambulatory surgery center is licensed by the Texas Department of State Health Services. The facility is a Medicare approved surgery center. The facility is also accredited by the Accreditation Association for Ambulatory Healthcare (AAAHC), a private, non-profit organization currently accrediting over 4,000 organizations. AAAHC was established to assist ambulatory health care organizations improve the quality of care provided to patients. AAAHC accreditation is recognized by third party payers, medical societies, state and government agencies.

Your Procedure Appointment

Appointment Changes:

Your physician or surgeon will reserve your appointment with our facility by forwarding written orders for your procedure(s). If you need to cancel or reschedule your procedure, please contact your doctor as soon as possible. Forty-eight (48) hours minimum advance notice is requested. Your doctor will inform the facility of any change in your appointment.

Arrival Times:

You will be asked by your physician to arrive 45 minutes prior to the scheduled procedure time to allow for the necessary admission and pre-procedure preparations. Your timely arrival is appreciated. If your appointment is scheduled at 7:00 a.m., please be aware that our doors open at 6:15 a.m. The facility will be unable to accommodate arrival times earlier than 6:15 a.m. You will be welcome to wait in the building lobby if you arrive a few minutes prior to the facility opening.

Transportation:

Because you will be receiving anesthesia / sedation, you will not be able to drive yourself home. For your safety, all patients are discharged in the company of a responsible adult. We recommend that your ride stay on site in the facility while you undergo your procedure to be available as needed. Our average patient time from arrival to departure is approximately 2 hours. You will be required to have a responsible adult stay with you for 24 hours if indicated by your physician.

What to Bring With You:

It is required that you present your picture ID and your insurance cards for admission to the facility. Arrival without these can delay your admission and/or result in rescheduling your procedure. Patients are required to pay at the time of service amounts for which they are responsible, including any copays, coinsurance and/or deductibles not yet met. Payment is accepted by cash, check, Mastercard, Visa, American Express, Discover.

If you wish to pay prior to the day of procedure, call our business office, and we are able to process your payment by phone using a credit card. Our business office staff will contact you by letter and/or by phone, in advance, to provide you with the estimate of any amounts due from you for facility fees. If you have questions, please contact us at the number listed below.

Please leave your valuables such as watches, jewelry or wallets, at home or in the care of the individual who accompanies you.

701 Tuscan Drive, Suite 100 Irving, Texas 75039  214.442.1900 Voice   214.442.1919 Fax
ADDITIONAL INFORMATION ABOUT YOUR VISIT TO OUR FACILITY

The following pages will cover a number of areas of information we want to inform you about concerning your services here at Tuscan Surgery Center at Las Colinas including:

- Surgery Center Nurse Telephone Calls
- Advance Directives
- Emergency Hospital Transfer
- Religious and Cultural Preferences
- Consent for Blood Testing
- Patients Rights and Responsibilities
- Billing and Financial Policies
- Notice of Privacy Practices
- Map of Facility Location

NURSE TELEPHONE CALLS: A staff R.N. will attempt to contact you prior to the day of your procedure to review and confirm your medical history, the medications you take, and answer any questions you may have. We thank you in advance for your time and availability for these calls which are important processes within our quality and patient safety standards.

In addition, an R.N. will make a follow-up call to you the day following your procedure to check on you. If you miss the nurse when she calls, the direct line to the nursing desk is 214-442-1908.

AFTER HOURS AND EMERGENCY CARE: The facility hours for medical and surgical procedures are 6:15 AM until 3:00 PM Weekdays. The business office staff are typically available by phone from 8:00 AM until 5:00 PM for questions regarding billing and insurance.

The facility is not staffed after hours. In the event you require urgent or emergent medical attention, please contact your physician directly or go to the emergency room of your choice.

OUR POLICY REGARDING ADVANCE DIRECTIVES: Advance directives are a patient’s written instructions that state their health care choices, or name someone to make those decisions, if they are unable to make their wishes known because of illness or injury. Texas law establishes four types of advance directives: 1) Directive to Physicians and Family or Surrogates, which allows for the provision, withdrawal or withholding of medical care in the event of a terminal or irreversible condition, 2) Medical Power of Attorney to designate another person as the patient’s agent for making health care decisions if they become incompetent, 3) Out-of-Hospital Do Not Resuscitate Order, to allow competent adults to refuse certain life-sustaining treatments in non-hospital settings, and 4) Declaration of Mental Health Treatment which permits a court to determine when an individual has become incapacitated, and when that declaration becomes effective.

An individual can create one or more advance directives to meet their particular needs and wishes. Once executed, copies of the advance directives can be given to your doctor, your family, and any facility you use for health care services. Advance directives executed in another state are valid in Texas. An individual can revoke an advance directive at any time.

Tuscan Surgery Center at Las Colinas is hereby notifying you that in the event of a life-threatening episode, the medical staff will make every effort to revive and/or resuscitate our patients. In emergent situations should transfer to the hospital for treatment become necessary, efforts will be made to stabilize the patient prior to transfer by ambulance.

You are not required to have an advance directive in order to receive medical treatment at the center. However, should transfer to a hospital be necessary, and you have provided advance directive documents to the surgery center, a copy would be included in the medical records at the time of transfer to the hospital. The advance directives would be executed by that hospital in accordance with the law and the policies and procedures of the hospital. If you have questions or wish to receive additional information regarding advance directives, please let us know.

EMERGENCY HOSPITAL TRANSFER: At the time of admission, you will be requested to designate your preferred hospital for emergency transfer in the unlikely event that is needed. Tuscan Surgery Center at Las Colinas has emergency transfer arrangements with neighboring hospitals.

RELIGIOUS AND CULTURAL PREFERENCES: At the time of admission, you will be asked to inform us of any religious or cultural preferences we should be aware of as you undergo services in our facility.

CONSENT FOR BLOOD TESTING: At the time of admission, you will be asked to give your consent to have your blood tested for communicable diseases, such as Hepatitis or Acquired Immune Deficiency Syndrome (AIDS), in the unexpected event a health care worker in the facility becomes contaminated with your blood or bodily fluids. Should this occur, the surgery center would notify you of the results of such testing and maintain the confidentiality of test results.