

TUCSON Surgery Center

1398 N. Wilmot Rd., Tucson, Arizona 85712
(520)731-5500

PRE-REGISTRATION FACILITY DISCLOSURE FORM

Information Regarding Our Complaint/Grievance Process

If you have any concerns or complaints about the care you receive at the Tucson Surgery Center, you may contact the Facility Administrator, Alexandra Wilcox at (520) 731-5501. Complaints or grievances may be made in verbal or written form. We guarantee that there will be no retaliation should the patient and/or the patient's representatives or surrogate choose to report a complaint or grievance.

The center will investigate all grievances and respond to the patient, patient's representative or surrogate within 24 hours of receipt of the grievance. Within 7 seven (5 business) days of the investigation's conclusion a formal response will be provided to the person filing the grievance. The correspondence will include the name of the administrator, steps taken to investigate the grievance, the results of the grievance investigation and the date of completion.

The patient or the patient's representative or surrogate may also contact the Division of Health Care Facilities and Services Program Manager Kathryn McCanna, at 150 N. 18th Ave. Suite 450, Phoenix, AZ 85007-3245 Ph. (602) 364-3030, mccannk@azdhs.gov; or you may contact the Office of Ombudsman-Citizens Aide, 3737 N. 7th St., Suite 209, Phoenix, AZ 85014 (602) 277-7292 orwww.cms.hhs.gov/center/ombudsman.asp.

Disclosure of Physician Ownership

It is required by the Centers for Medicare and Medicaid Services that we notify all patients some surgeons who use our facility have financial interest in this facility and that there are alternative facilities available to you. The physicians listed below have an ownership interest in the Tucson Surgery Center. Please be notified that your surgeon may be among those listed.

Charles Atkinson, MD	James Hess, DO
Barbara J. Aung, DPM	Matthew Holland, MD
James C. Balserak, MD	Susan J. Kalota, MD
Timothy A. Beer, MD	Charles L. Krone, MD
Robert Berens, MD	Michael A. Lavar, MD
Khushvant S. Bhola, MD	Glenn Nelson, DPM
Thomas E. Butler Jr., MD	Michael R. Probstfeld, MD
Steve Cohen, MD	Randall S. Prust, MD
Amram Dahukey, DPM	Joylon D. Schilling, MD
Sarah Ducharme, MD	Mark Senese, MD
Kathleen M. Duerksen, MD	David B. Siegel, MD
Gary I. Goldstein, MD	Joel Thompson, MD
James R. Herde, MD	Eric Whitacre, MD

Further, as indicated below, goods or services that have been prescribed to you are available elsewhere on a competitive basis including: Outpatient Surgery, GI Procedures; Pain Management, Other _____.

You can decide to secure them at another facility of your choice.

You may also visit our website at www.tucsonsc.com for full disclosure

