

North Houston Endoscopy & Surgery Center

275 Lantern Bend Drive, Suite 400, Houston, TX 77090

Contact Information

Main Line (281) 440-5797
Scheduling (281) 440-5797
Ext 4100
Verification (281) 453-2034
Fax (281) 586-8616

Website

www.Nh-esc.com

Online Pre-registration

www.Nh-esc.com

→ [Online Clinical History](#)

Billing/Statement Inquiries

(713)343-1655

Online Bill Pay

www.Nh-esc.com

→ [Pay Bill Online](#)

We Accept all Major Credit Cards



Additional Provider Contact Information:

ACS Anesthesia Group
(281)453-2079
MLD Pathology
(713)271-6881
Digestive & Liver Disease
Consultants
(281)440-0101

What to expect before your procedure

- **Online Pre-Registration through One Medical Passport will need to be completed at least 3 business days prior to your procedure date.** The link to pre-register online can be found on our website listed on the left. Once you are on our website scroll down and click on Online Clinical History. This will redirect you to One Medical Passport where you will register and complete your pre-registration. We will still require your signature on these forms when you check in.
- Your insurance will be verified no later than 5 business days prior to your date of service. We will contact you with your estimated facility fees. The facility fees will be due when you check in for your procedure. Please note that the facility fees quoted do not include physician fees, anesthesia fees, or pathology fees. It is the responsibility of the patient to contact these providers separately. If needed, you can find their contact information listed under additional provider contact information.
- A Pre-OP nurse will be contacting you 2 business days prior to your date of service to ensure we have obtained all necessary information. Please make sure to have your online pre-registration complete prior to this call. This will ensure the nurses don't take too much of your time. They will also provide you with a confirmed time of arrival. You do not need to arrive at the facility any sooner as this will increase your wait time. If you need your time of arrival sooner please contact our scheduling department listed.
- Please follow your Prep instructions that were given to you by the physician's office. All prep questions can be handled by calling the physician's office directly or during the Pre-OP call with one of our nurses.
- We have access to Language Line for translation purposes, however, if you require a facility provided Sign Language Interpreter please contact our scheduling department immediately so we can accommodate this request.

What to expect on your Date of Service

- Please expect to be at our facility for 2-4 hours.
- Transportation is required. If this person is unable to wait we ask that they stay within a 30 minute radius. We will require a name and contact information when you check in. If needed, we can only accept Medical Transportation. For example, your transportation cannot be with Metro or Uber unless you have a person with you at all times that will take responsibility for you and sign you out.
- Our facility lobby is cold so please dress warm and comfortable. If requested, we do have warm blankets to offer both patients and family members.
- To make your Pre-OP process smoother we ask that you do not wear any jewelry.
- Please bring a photo ID and your insurance card(s) so we can make a copy for our records.
- If there is a Power of Attorney please bring this with you so we can make a copy for our records.
- You will be given a belongings bag that will stay with you during your procedure. We do not provide lockers, but you are welcome to leave your belongings with your driver.

We thank you for your time and look forward to providing you with great customer service and exceptional patient care.

