

PATIENT CONSENT TO RECEIVE TEXT MESSAGES (One Mnet Health Program)

Purpose of Text Communications

By opting in, you agree to receive care-related text messages through the One Mnet Health program administered by One Medical Passport, Inc. d/b/a One Mnet Health on behalf of the healthcare facility.

Messages may relate to your care experience, procedure preparation, follow-up, appointment or arrival reminders, educational information, questionnaires or surveys, designated caregiver or ride-home contact communications, financial reminders, account-related information, and other service-related administrative notifications. Message frequency varies based on your care, procedure schedule, account activity, and interactions with the healthcare facility.

Consent to Receive Text Messages and Verification Codes

By providing your mobile phone number and checking the box, you expressly consent to receive text messages from the healthcare provider, including messages delivered by its service providers using short code numbers, toll-free numbers, or other approved messaging numbers.

These messages may include care-related communications, appointment or arrival reminders, questionnaires or surveys, financial or account-related information, administrative notifications, and one-time passcodes (OTP), authentication codes, or other verification messages used to verify your identity and support two-factor authentication or secure access to online services. You understand that message and data rates may apply, message frequency varies based on your care, procedure schedule, account activity, login or verification activity, and interactions with the healthcare facility, consent is not a condition of receiving medical treatment or healthcare services, and you may revoke consent at any time.

Opt Out

You may cancel text messaging at any time by replying STOP. You will receive a confirmation message and will no longer receive texts related to this program. Opting out may prevent you from receiving future OTP, authentication, or verification messages by text unless you separately re-enroll or authorize those messages where available.

For assistance, reply HELP to any message or contact the healthcare provider directly.

Security Notice

Text messages are not encrypted and are intended to support your care experience. If you separately consent to 2FA/OTP texts, those messages may include OTP, authentication codes, or verification codes used to help verify your identity or secure access. Sensitive medical information will not be included in text messages, and you should not send protected health information by text unless specifically instructed to use secure channels.

Terms and Conditions: <https://www.onemedicalpassport.com/app/TermsOfService/>

Privacy Policy: <https://www.onemedicalpassport.com/app/privacypolicy>